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# Technology For A Smarter Life

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Our IT consulting firm is here to help your company grow, become more efficient, and increase profitability.

## How Can We Help You?

### *ERP*

Enterprise Resource Planning (ERP), GP and ODOO implementation, training & support

### *Cloud Services*

Software Orchestration, specializing in Microsoft Office 365, SharePoint and Azure

### *Managed Services*

Improve operations and cut expenses by outsourcing management responsibilities.

### *Talent Management*

IT consultants to fit your specific needs. Available per contract, temporary and time full-time.

## Our Clients

SIROCo, LLC has been honored to work with trendsetting companies located all over the globe. They include commercial services, software distributors, manufacturers, communication networks, retail and e-commerce, hospitality, accounting firms, fashion, media film, travel, and warehousing.

Whatever your business – Wherever you are – We are here to help you – 24 hours a day.

**\*\*\*\*ABOUT\*\*\*\***

## Company

SIROCo, LLC is an IT consulting firm providing high-tech solutions to save you time and increase your profits. Our services consist of – Software Orchestration, Infrastructure Management, and Quality Control. Our well-experienced team in Odoo ERP renders state of the art implementation and service. We provide consultancy, development, customization, training, support and maintenance to partners and customers.

## Locations

Our corporate office is located in McKinney Texas. We also have offices in Atlanta Georgia and Houston Texas. Our IT team is established in India.

Because of our global offices, we work around the clock for our clients. We combine the benefits of local expertise and work hours with the added cost benefits of offshore development, testing and minimal time to launch.

## Support

SIROCo offers our clients 24-hour support for cloud services. We provide dedicated teams to handle any questions or issues. Our firm is Certified Partners & Providers for Microsoft Cloud, Odoo, eOne Solutions, Tech Data, & Dell.

## Why Are We

Think of us as your full-service offsite IT division. At SIROCo we don't just deal with software and hardware. We deal with people.

What sets SIROCo apart is not only our technical skills but our goal-driven project management and communication skills. Our team is here to help you achieve your company's objectives.

It is our job to

- 1) Find the exact combination of services, software, and human resources that fit your needs and
- 2) Increase your ROI.

SIROCo is with you from start to finish.

**\*\*\*SOLUTIONS ERP\*\*\*****Microsoft Dynamics GP**

Microsoft Dynamics Great Plains is a financial accounting system. It was created specifically for the small to medium sized business. Besides being a robust accounting program, it is also expandable to handle inventory and resource planning. The platform is comfortably familiar since it looks like Microsoft Office. It's easy to use, easy to learn, and expandable for your needs.

- Accounting – simple to use, streamlined reporting. Handle your accounts receivable, accounts payable, cash, assets, budgets, and banking.
- Inventory – always know what you have on hand, so you are not caught unprepared.
- Supply chain – be more cost efficient by minimizing waste. Predict future costs accurately.
- Manufacturing – control and coordinate your production with the rest of your operations.
- HR – streamline and gain control of your hiring, reporting and payroll processes.
- Project Management – track projects efficiently so you can stay on top of vital tasks.
- Reporting – know your numbers and resources at a glance with live up-to-date reporting.

**Implementation**

Tech support to get you set up rapidly.

**Upgrade/Migration**

We make your change smooth and efficient.

**Integration**

From CRMs to eCommerce, we do it all.

**Reporting**

Stay informed with live up-to-the-minute data.

**\*\*\*SOLUTIONS ERP continued\*\*\*****Odoo**

Save time and be more focused with this all-in-one software. Odoo integrates all of your applications, so they work together. Instead of using multiple standalone programs, now you can integrate your entire business. Bring together your CRM, sales, e-commerce, accounting, point-of-sale, project management, and inventory. The open source platform enables you to take advantage of the best apps and programs for your industry. Compatible with Salesforce, Mailchimp, Hubspot, Slack, Zoho, Trello, Quickbooks, Shopify and much more.

We have a 4-step system to get you up and running quickly.

- **Configure:** Our technical specialists set up and configure Odoo, including importing your database.
- **Customize:** We work with you to integrate the best combination of apps for your business.
- **Train:** Our staff provides beginning, intermediate, and advanced training. The training covers, purchasing & sales management, HR, project management, inventory, & accounting.
- **Maintain:** upgrade and maintenance services are provided to keep your business running smoothly.

**Implementation**

One-on-one assistance to take you from start to finish – fast!

**Upgrade/Migration**

Databases flawlessly migrated. Upgrades smoothly delivered.

**Customization**

We work to connect the top time-saving apps for your particular business.

**Training**

Individualized training plan for every company, every employee.

## \*\*\*SOLUTIONS Microsoft Cloud Solutions\*\*\*

### Azure

Microsoft Azure is a collection of cloud-based services on an open and flexible platform. The advantage of Azure is that you can integrate all of your cloud apps and services in one place. This includes your existing software programs, web hosting, networking, database, storage, analytics, web or mobile apps, and any propriety software we develop for you. What does this mean for your business? Easier scaling with increased speed of application and deployment across a secure and trusted global network.

SIROCo has a 4-step system to get you up and running quickly.

- **Configure:** Our technical specialists consult with you both on-site and off-site. We create a detailed inventory of all applications, programs and services currently being used by your company.
- **Customize:** We then create an individualized strategy to streamline and integrate these applications, services, and programs into the cloud. This can be an entire or partial transfer. A data migration plan is created with speed and economy at the forefront.
- **Train:** Our staff provides beginning, intermediate, and advanced training. The training covers, user permissions, security, integration, and deployment.
- **Maintain:** technology and the cloud is constantly changing. Upgrade and maintenance services are provided to keep your business running smoothly.

#### Implementation

Our IT specialists seamlessly move your business to the cloud

#### On premise Integration

Our team's detailed onsite planning makes your transition successful

#### Security

Your information is always kept safe – never lost, never compromised

#### Backup & Recovery

We protect your data with both primary storage and disaster recovery

\*\*\***SOLUTIONS Microsoft Cloud Solutions continued**\*\*\*

**Office 365**

Microsoft Office 365 contains the same programs you know and trust (Word, Excel, PowerPoint, Outlook, OneNote, Publisher, Access). Only now they reside in the cloud. Each program is automatically updated which saves you time and money. Your documents are always available to you from all devices including: desktop, tablet, mobile, or Web browser. Collaboration and sharing your stored files is easy. Cloud security is much improved over having valuable documents stored on individual user's computers. At SIROCo, our goal is to provide you with increased productivity and stronger security.

SIROCo has a 4-step system to get you up and running quickly.

- **Configure:** Our technical specialists are available to consult with you both on-site and off-site. First, we create a detailed inventory of your company's workstations, users, employees, and contractors. From there we map programs used and documents created and stored.
- **Customize:** SIROCo's specialists consult with you regarding your goals. We discuss what data and documents you need to bring to the cloud, what you can archive, and what you can get rid of. This preparation ultimately makes for a cleaner, more organized set of files and saves you time.
- **Train:** Our staff provides beginning, intermediate, and advanced training. The training covers individual programs, user permissions, security and controls, online collaboration, and app integration.
- **Maintain:** We provide ongoing maintenance services to keep your documents organized and secure and your business running smoothly.

**Implementation**

Our IT specialists create an individualized plan to ensure a rapid and efficient transition

**Migration**

Your data is moved safely and accurately while preserving historical information

**Security**

We protect your data and keep your organization safe with ongoing security training

### \*\*\*SOLUTIONS Microsoft Cloud Solutions continued\*\*\*

#### SharePoint

SharePoint is a customizable software platform built to work with Microsoft Office and other applications. It is the fastest-growing product in Microsoft's history. Fortune 500 companies use SharePoint to collaborate and connect with their onsite and offsite team members. The software can be configured for content & records management, file sharing, reporting, project management, email and messaging, website development, and social networking. SIROCo IT experts are experienced in developing state-of-the-art SharePoint compatible apps and websites that fit the needs of growing business.

SIROCo has a 4-step system to get you up and running quickly.

- **Configure:** Our IT staff is available to consult with you both on-site and off-site. Initially, we assess your company's current environment and future expansion needs. We review the programs and systems you are currently using. We evaluate your team's projects, locations and collaboration needs.
- **Customize:** Once we understand your business and growth goals, we develop your SharePoint platform. We design a successful platform that will help your business grow more efficiently.
- **Train:** Our staff provides beginning, intermediate, and advanced training. The training covers the SharePoint platform, individual programs, collaboration, app integration, and security.
- **Maintain:** We provide ongoing maintenance services to keep your programs, documents, and communications organized and secure and your business running smoothly.

Implementation	On premise / SharePoint Online Solution	Migration	App Development
We provide shorter implementation and faster user adoption	We can set you up on premise, with Office 365 program, or stand alone	Our project management team make the migration painless for you	Our experienced app development team can create the best solution

### \*\*\*SOLUTIONS Managed Services\*\*\*

## Application Development

Does your company have a unique need that out-of-the-box applications won't fill? SIROCo's software engineers can develop a custom solution just for you. Our team is experienced in building apps to manage human resources, CRMs, Inventory and eCommerce (including payment gateways and storefront integration). We create applications with the end user in mind. Our designs are clean, aesthetic, and versatile.

SIROCo has a 4-step system to get you up and running quickly.

- **Configure:** Our developers consult with you to determine your exact requirements. We take into consideration your current solutions, operating systems, and integration requirements. With careful project planning and predictable milestones, we configure the basic framework of your application.
- **Customize:** We create the perfect application solution for you. Our engineers also keep in mind functionality, such as clean looks, responsiveness, efficient use of memory, and battery life. We build an intuitive navigation that looks good and runs well on multiple screens and devices.
- **Train:** Our applications are built to be intuitive and easy to use. We provide one-on-one training and simple, easy-to-read documentation.
- **Maintain:** We provide ongoing maintenance and update services on all of our apps to keep them secure, running smoothly, and bug-free.

Custom Development	Mobile Apps	Integration	Test Strategy Automation
Clean and expert coding means smoother running applications for you.	Custom apps that are device friendly for IOS, Android, Blackberry, and Windows.	We build applications that integrate easily with multiple devices and software programs	Project planning, Vigorous testing, Rapid activation, Seamless solutions.

**\*\*\*SOLUTIONS Managed Services continued\*\*\***

**Managed Infrastructure Services**

Let SIROCo manage your IT functions offsite to save you time and money. Our services are flexible and built around your specific needs and multiple environments. We are available to manage your networks, workstations, databases, security, storage, and applications. Additionally, we provide support 24 hours a day, 7 days a week.

SIROCo has a 4-step system to get you up and running quickly.

- **Configure:** An experienced IT consultant will consult with you about your needs. They will conduct an in-depth review of your current IT structure. Close attention will be paid to any present or future vulnerability issues.
- **Customize:** Your consultant will create a cost-effective, customized service plan that will provide your business with more efficiency, future growth potential, and security.
- **Train:** Our staff provides beginning, intermediate, and advanced training. The training covers the individual programs, app integration, and security.
- **Maintain:** We provide ongoing technical support and maintenance services. For your convenience, our service desk is available 24/7.

**Managed Infrastructure**

Improve efficiency while keeping costs down with remote IT monitoring and management services

**Cloud Backup & Business Continuity**

We keep your data safe and backed up on the cloud 24/7. Giving you uninterrupted access

**Server Management**

Keeping your virtual and physical servers safe and running at optimal performance

**Automated Orchestration**

Streamlining processes and automating tasks resulting in faster application deployment

## \*\*\*SOLUTIONS User Experience Design continued\*\*\*

### Website Design

We design responsive websites specifically built with the latest trends in mind. The functionality and structure of your site will compliment your business, service and product offerings. The navigation and layout will be inviting and intuitive for your visitors. Let our creative and enthusiastic team will create a branded website that will help you expand your business.

SIROCo has a 4-step system to get you up and running quickly.

- **Configure:** An experienced website designer will consult with you about your needs. We will create a basic plan from concept to design and structure.
- **Customize:** Your consultant will create a cost-effective, customized site to fit your brand, color scheme, artwork, and audience.
- **Train:** Our staff provides beginning, intermediate, and advanced training. The training covers adding website content, app integration, and security.
- **Maintain:** We provide ongoing technical support and maintenance services. For your convenience, our service desk is available 24/7.

#### UI DESIGN

We design simple and efficient user interfaces

#### WEB DEVELOPMENT

Websites that are fast, responsive, intuitive

#### MOBILE APPS

Responsive and built specifically for mobile

#### BRANDING MARKETING

Enhancing your brand, reach and credibility

### Mobile App Development

The SIROCo developers create mobile apps that stand out. Whether you need apps to increase your team's productivity or apps that engage your customers—we can develop it. Our team can design apps for iPhone, Android, and Windows. Ranging from e-commerce, ordering, office productivity, mobile payment apps, and communication just to name a few.

SIROCo has a 4-step system to get you up and running quickly.

- **Configure:** An experienced mobile consultant will consult with you to learn about your business and your particular needs. We may have solutions you never even knew existed. We're here to help.
- **Customize:** Your consultant will create a customized and cost-effective mobile application that team members will love and will your customers will use.
- **Train:** Our staff provides beginning, intermediate, and advanced training. The training covers the individual mobile app, settings, and security.
- **Maintain:** We provide ongoing technical support and maintenance services. For your convenience, our service desk is available 24/7.

#### APP DESIGN

Easy to use, clean and crisp design

#### APP DEVELOPMENT

High-resolution apps that users can't live without

#### SUPPORT

Available at the click of a button 24/7

#### OPTIMIZATION

Faster launching & boot time, battery friendly

### \*\*\*TALENT MANAGEMENT \*\*\*

## Talent Management

We provide highly trained IT professionals to fit your specific needs. All of our team members are easy to work with. Additionally, they are available per contract, temporary and full-time. This cost effective HR solution will help you be more efficient and reach your business goals faster. We can provide talent quickly for any IT position you require. Both onsite and offsite personnel are available.

SIROCo has four steps to get you staffed up quickly.

- **Consult:** One of our experienced talent team members will consult with you to discuss your specific technical staffing needs including particular project work.
- **Project Mapping:** We are meticulous about placing talent. When we recommend a team member to you, they have been chosen because their skills are a good match for your project and needs.
- **Verify:** Once we have selected a team member for you, we set up a meeting, so you can talk with them to ensure they are a good fit. We want you to feel confident in your choice.
- **Communication:** We pride ourselves on our open and fast communication. We are here for you. For your convenience, our service desk is available 24/7.

#### Vetting

Talent is vetted trustworthy  
& reliable

#### Testing

Our vigorous testing  
verifies technical skills

#### Deploying

Fast deployment means  
you get help sooner

**\*\*\*SUPPORT \*\*\*****SIROCo Odoo Care**

Odoo is one of the most popular integrated platforms SIROCo offers. Many of our clients built their business around it. As part of SIROCo's continued commitment to our customers, we provide ongoing Odoo Care. As your company expands and changes, so do the apps you use. Additionally, you hire more staff who require training. We are here to help you through your changes and growth and keep Odoo and your company running smoothly and efficiently. We are part of your team.

We offer 4 main areas of Odoo Care to keep your business running smoothly

- **Ongoing Training** – after your initial Odoo set up, SIROCo's technical specialists are here for ongoing training. We have instruction for: new hires, new individual apps, and platform changes.
- **Upgrades** – Our IT professionals will handle any Odoo upgrades for you. This ensures all of your programs integrate successfully, and keep working well together. Our service also includes upgrades to the individual programs you use with Odoo.
- **Customize** – have a new program you'd like to use? We'll connect it, test it, and deploy it quickly. We will also let you know when we discover a new app that could help your business be more efficient.
- **Troubleshooting** – Save time by with SIROCo's 24/7 help desk. We are here to help. We monitor your apps, so we are ahead of any major issues.

**Ongoing Training**

Expert up-to-date training for your growing needs

**Ongoing Upgrades**

Successful platform & app upgrades

**Ongoing Customization**

New apps integrated quickly & smoothly

**Ongoing Troubleshooting**

Problems rapidly detected & solved

\*\*\*SUPPORT continued\*\*\*

## SIROCo GP Care

Microsoft Dynamics Great Plains is the most popular financial accounting program SIROCo offers. Many of our clients built their entire accounting department and resource planning around it. As part of SIROCo's continued commitment to our customers, we provide ongoing GP Care. As your company financial tracking needs change, so does the way you use GP. Additionally, new staff will require training. We are here to help you through any transitions you may have. Our goal is to keep GP and your company running smoothly and efficiently and your finances on track. We are part of your team.

We offer 4 main areas of GP Care to keep your business running smoothly

- **Ongoing Training** – after your initial GP set up, SIROCo's technical specialists are here for ongoing training. We have instruction for new hires, program expansion needs, and platform changes.
- **Upgrades** – Our IT professionals will handle any GP upgrades for you. SIROCo ensures all of your financial data, inventory, records, and databases are maintained, backed up, and protected.
- **Customize** – When your business changes, we are here to adapt GP. From new supply chains to inventory and financial needs, our highly trained technical staff can customize GP for you.
- **Troubleshooting** – Save time by with SIROCo's 24/7 help desk. We are here to help. We monitor GP, so we are ahead of any major issues.

### Ongoing Training

Expert up-to-date training for your growing needs

### Ongoing Upgrades

Successful platform upgrades

### Ongoing Customization

Expansion needs quickly met

### Ongoing Troubleshooting

Problems rapidly detected & solved